

IT ORIENTATION – QUICK LINKS

How to get Help:

- Design IT website -- www.design.upenn.edu/computing
- E-mail ithelp@design.upenn.edu
- Visit the Help Desk at 319 Meyerson Hall (215-573-9900)
- **Reserve Laptop & Projectors:**
<https://www.design.upenn.edu/reserve-equipment>
- Chat -- (Monday-Friday 9am to 5pm)

Printing & Plotting

- Print Server (Vulcan) [\\vulcan.design.upenn.edu](http://vulcan.design.upenn.edu)
- <https://www.design.upenn.edu/printing>
- Plotting Tutorial -- <https://upenn.instructure.com/courses/1287442>

Network:

- Student File Server (Juno)
- Course folders -- <https://www.design.upenn.edu/course-folders>
- Air PennNet -- <http://www.upenn.edu/computing/wireless/>
- Remote Access (access to Design Resources offsite) –
www.design.upenn.edu/remotearchive

E-Mail:

- Log in -- <https://outlook.com/upenn.edu>
- Forgot/Reset Password -- <https://office365.password.isc.upenn.edu/>

Software:

- PennDesign Software Information -- [\\juno\Public\Installs](http://juno/Public/Installs)

Storage:

- One Drive (personal back up)
- Penn+Box (collaboration) <http://www.upenn.edu/computing/box/>

Student Services & Policies:

- Computing Resource Center (Computing support)
<https://secure.www.upenn.edu/computing/resources/content/student-services>
- Anti-Virus Protection --
<https://secure.www.upenn.edu/computing/resources/category/applications/article/symantec-endpoint-protection>
- Design Computing Policies -- <https://www.design.upenn.edu/computing-policies>