Starting with the Adobe CC 2019 suite, Adobe now REQUIRES ALL users to login with an Adobe ID when they use any of the applications included in the suite. This means that you will be required to create an Adobe ID in order to use the Adobe applications installed on Design machines.

adobe i.d. section

What is an Adobe ID?
An Adobe ID is a login to use the Adobe CC applications.

Why do I need an Adobe ID?
Starting with the Adobe CC 2019 suite, Adobe requires all users to use an Adobe ID in order to use any of the Adobe applications.

Without an Adobe ID, you cannot use any of the Adobe applications.

Does this change how we login to machines?
No - You still login on to Design computers using your Design Username and Password.

The Adobe ID is only used when using Adobe products.

What if I already have an Adobe ID?
You can use your existing Adobe ID to login to lab machines.

You will not have to logout of your other machines to use your Adobe ID in our labs and public machines.

What kind of Adobe ID do I need?
You can use a Free Adobe ID to work in Design labs, public machines, and classroom machines.

subscription section

Do I have to Buy an Adobe subscription to work in the Labs?
No - the Free Adobe ID will give you access to all Adobe products in our Design labs, public machines, and classroom machines.

Does this mean we’re getting Adobe subscriptions?
No - your Free Adobe ID gives you access to Design labs, public machines, and classroom machines.

using the adobe i.d. section

Where can I use the free Adobe ID?
In Design labs, Public Machines, and Classroom Machines.

What if I want to use Adobe applications on my own devices?
You will need to purchase an Adobe subscription to use the Adobe applications on your own devices.

How to use the Adobe CC suite.
• Log in to the machine using your Design username and password.
• Launch any Adobe application.
• Login with your Adobe ID when prompted.

getting a free adobe i.d. section

How to get a free Adobe ID from the Adobe Creative Cloud application.
- Open the Adobe Creative Cloud application.
- Click on Get an Adobe ID.
- Review the Terms of use, enter your information, then click on Sign up.

How to get a Free Adobe ID using the Adobe website.
• Go to https://www.adobe.com/
• Click on the Sign In link.
• Click on the “Get an Adobe ID” link.
• Review the Terms of Use, then fill in the required information, and click on Sign up.

help section

If you forget your password
• Open the Adobe App.
• Click on “Forgot password?”.
• Follow the instructions to set a new password.
  *IT cannot reset your password for you.*

For questions, email ithelp@design.upenn.edu
Weitzman Design ITS
https://www.design.upenn.edu/it-services